Case study
Achieving for Children

Achieving for Children is a social enterprise delivering children's services to local councils including the Royal Borough of Kingston, the London Borough of Richmond, and the Royal Borough of Windsor and Maidenhead. Its services include bespoke children social care and education support, as well as support for schools and partners in the education, health, social care and criminal justice sectors.

The challenge

Achieving for Children monitor their taxi's to ensure they are in good working order, fit for purpose and maintain their safety standards. Inspections were carried out using a paper based system which was both time consuming and resulted in lost, uncompleted and unreadable documents. In addition, it was becoming increasingly harder to find suitable storage to save the forms as each one needed to be kept for up to 15 months as an audit trail.

The solution

The new digital forms have improved the efficiency of the vehicle checking process. Interactive fields allow data to be quickly added and validation rules ensure it is accurate and complete. Once a form is submitted, it is stored on the database and can be referred back to at any time for auditing purposes. The system's automation features has saved Achieving for Children administration time and improved the quality of the information collected.

The solution has proven to be successful and will be extended to other processes. Supervisors will use digital forms to carry out additional checks for quality control and digital accident reports will be used to ensure all valuable data is collected and securely saved at the time of an incident.

The results

£500
Estimated saving per year for the crew and taxi audits, and driver walkround audits.

115 hours
Approximately saved a year for crew and taxi audits.

100%
Data collected is accurate and complete, reducing any risk of discrepancies.

"I've been using All On Mobile Services for approximately 5 years. All On Mobile worked with me in creating a bespoke form which has saved me time and enabled a more compliant and streamline process in completing spot checks on transport providers." **Clive Macey, Compliance Supervisor**

"The Driver defect reporting process prior to the All On Mobile system would rely on drivers bringing into the office their defect sheets. Since the All On Mobile system has been introduced, defects reports are now emailed directly to us and we can action the repair a lot quicker, and there isn't any risk of a report going missing." **Charlie D, Transport Officer**

all on mobile