



Empty and flatter

# HOUSEHOLD WASTE RECYCLING CENTRES

#### Summary

Our solutions to improve the management of HWRCs

#### Address

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### ABOUT US

All On Mobile is the leading mobile work management provider in the UK. Our customers benefit from radically improved information flow, reduced costs and increased customer's satisfaction. Delivered from our hosted data centre, we are able to rapidly deploy mobile solutions which contain custom outputs and workflows.

Some of Europe's largest service providers such as Civica, Serco and Biffa have adopted our technology for their major outsourcing projects. Based in Guildford, Surrey, our team is committed to providing our customers with an exceptional level of care, support and leading-edge products to transform their organisations with the latest mobile working solutions.

We have an outstanding support team ready to assist with any issues

Our dedicated client managers are able to help with on-going service management

All our technology is developed and securely hosted in the UK

### Our mission

We want to grow faster than industry average through exceptional people delivering fantastic products & services which unlock real efficiency improvements for the UK public sector.



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## MEETING CUSTOMER EXPECTATIONS WITH LIMITED RESOURCES

HWRCs continue to play a significant role in enhancing the recycling and waste management services that local authorities provide for the public. They accept significant tonnages of waste and can achieve high recycling rates, providing a valuable service to local residents. These sites also provide residents with an alternative to kerbside collections for the responsible disposal, recycling or re-use of their household waste, particularly for items that are not collected or are costly to collect at the kerbside.

However, financial pressures and the resources required to achieve ever-higher recycling rates are stretching localauthority budgets. Pressures on recycling services can lead to HWRCs being targeted for financial savings. At the same time, the public expects even more: a wider range of materials recycled, friendly and efficient staff, and a clean, modern, pleasant site.

### A SELECTION OF OUR CUSTOMERS













## ALL ON MOBILE HELPS YOU TO STREAMLINE HWRC PROCESSES AND ELIMINATE PAPERWORK

Managing HWRC sites requires a large amount of paperwork to be carried out on a daily basis. Each site also has to make sure they uphold a specific set of rules and allow residents who have a permit and live in the permitted area. This can be a time consuming and complicated process, but All On Mobile can greatly streamline the service and make sure the site remains compliant. Please see our solutions below for more information:

### HWRC COSTING TEMPLATE

The costing template allows HWRC sites to charge residents/ businesses as they come to the site. The template can utilise multiple charge types and All On Mobile automatically calculates the costs.

You are able to take payments using a 3rd party service and link it to a reference number or attach a photo of the receipt, so you have a full audit trial.

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### **HWRC PERMIT CHECKER**

The Permit Checker solution allows residents to sign up on the council website and be issued with a QR code or a unique reference number. The template allows for the operators at the HWRC site to scan to quickly scan that barcode (or type the unique reference number) and obtain information about that resident/business.

Operators can instantly identify whether the customer is allowed into the site and the type of waste they are permitted to tip. Once the customer has entered the site and used their permit it will then be redundant, so if they try to enter again it will be clear to the operator that they have already entered.

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